

Five Year Strategic Plan

Mission

We provide a welcoming, therapeutic and healing environment that promotes the individual's health and wellbeing.

Vision

Building healthier lives as the leader in post-acute care.

5

STRATEGIC GOALS

(1) Centers of Excellence

To become nationally recognized as a Center of Excellence in post acute care.

(2) Communication

To disseminate information to the LHH community in a consistent and timely manner.

(3) Cultural Humility

Increase awareness of the meaning of cultural humility and diversity for LHH community.

(4) Technology

LHH will have a state-of-the-art integrated technology to support post acute care.

(5) Philanthropy

Establish a successful and sustainable philanthropy program.

8

VALUES

- ◆ Resident centered care
- ◆ Compassion
- ◆ Professionalism
- ◆ Competency
- ◆ Teamwork
- ◆ Collaboration
- ◆ Integrity
- ◆ Communication

11

CORE COMPETENCIES

Attention to wellness

Awesome facilities and environment

Centers of excellence

Community reintegration

Cultural focus

Extensive services

Fiscal stewardship

High quality resident centered care

Partnership with SF community

Post acute care

Skilled Administration