Dear Laguna Honda staff,

Thank you for your ongoing care of our residents during this global pandemic. These are challenging days and we are all doing our best to keep our Laguna Honda community healthy and safe.

As you know, we have six staff members and one resident who have tested positive for COVID-19. These confirmed cases are located in the South 4 neighborhood and the South 5 neighborhood. The affected neighborhoods are under quarantine.

Now that the coronavirus is here in our community, we will continue to do everything we can to decrease the spread and reduce harm for Laguna Honda residents and staff. Today we will begin testing the residents in the South 5 neighborhood for COVID-19.

Yesterday afternoon, we began COVID-19 testing for staff of the South 4 neighborhood and the South 5 neighborhood, who may have been exposed. Although we do not know that their co-workers contracted the virus at work, we want to do everything we can to protect the health of our staff and the vulnerable residents they serve. Testing is being completed by DPH Primary Care and results are expected to be available one to three days afterwards. Staff will be contacted individually to be informed of their results. We are asking staff to notify their managers of the results.

We have taken several steps to protect our community and to respond to COVID-19. We have restricted non-essential visitors, screened staff for illness at the start of each shift and improved infection control. We have limited floating staff from one unit to another to reduce the opportunity for the virus to spread and increased our health checks on residents.

The San Francisco Health Officer has also enacted a preventive quarantine for the Laguna Honda campus, increasing our safety and protection that went into effect
March 25th. That action aligns with the local and state stay at home order, requiring all residents of LHH to stay inside except for limited situations.

Thank you again for your hard work, flexibility and tenacity. We will keep you updated on this evolving situation.

Sincerely,

Roland Pickens, MHA, FACHE
Director, San Francisco Health Network